

Customer Guide Online Access

Industry Leading Wholesale Mortgage Distribution





USER REGISTRATION

- A welcome letter will be emailed to you after settlement of your loan
- The letter contains the details for one-off user registration
- To register for online access visit: <https://greatmoney.xchangeonline.com.au/site/#/register>
- Enter the User Number, Email, DOB and CAPTCHA code
- You will then be sent a PIN code via SMS



USER REGISTRATION

Contact us



User Number

Enter User Number

Email Address

Enter Email Address

Date of Birth

Enter Date Of Birth

Refresh Image

2626

CAPTCHA Code

Enter 4 digits

* Please enter a valid 'User Number'

* Please enter a valid 'Email Address'

* Please enter a valid 'Date of Birth' ... format: dd/mm/yyyy

* Please enter a valid 'CAPTCHA Code'

Submit

Already Registered for Borrower XCHANGE? Click [here](#) to Login

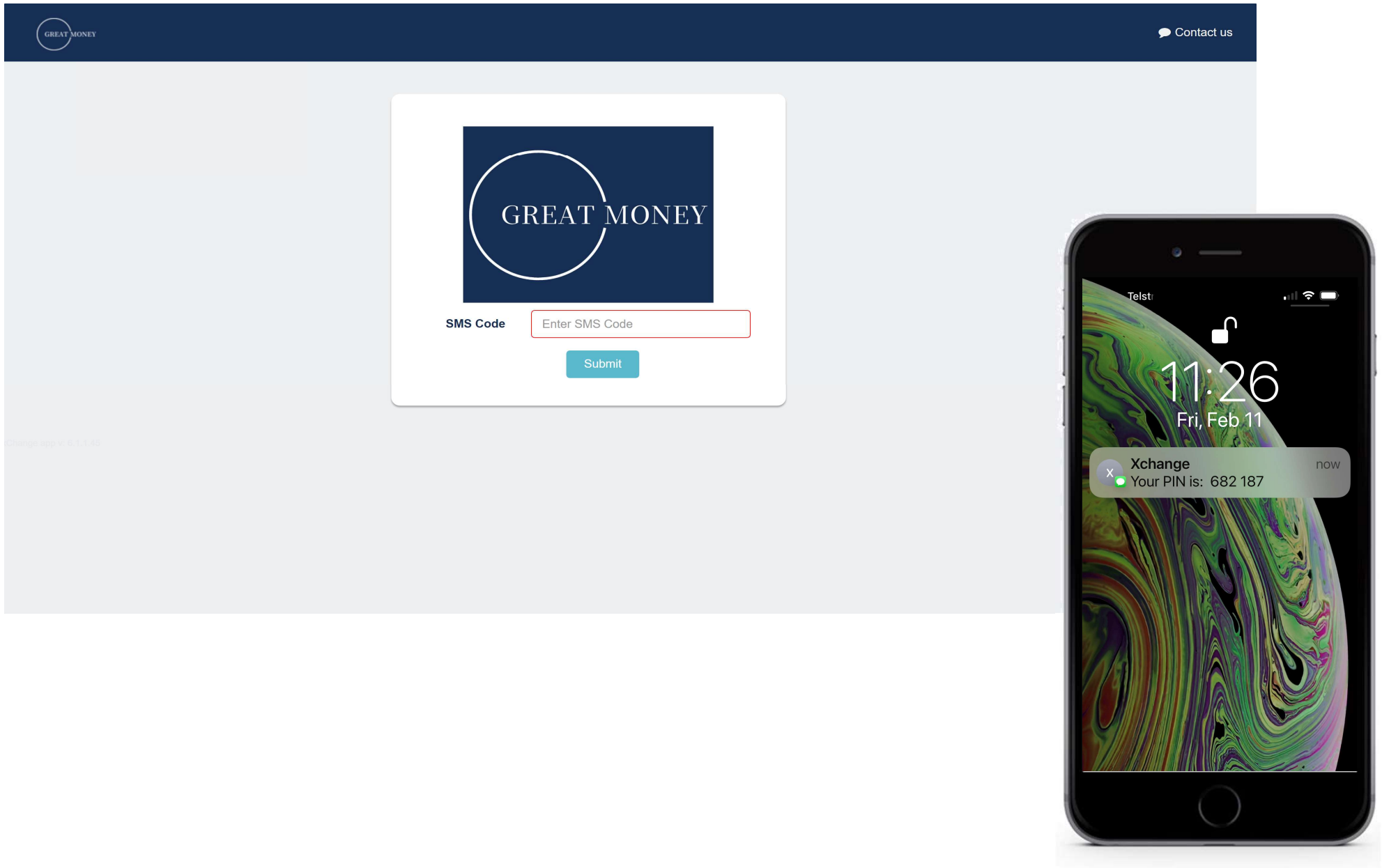
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USER REGISTRATION

- Enter the SMS code provided
- You will then be taken to the Terms and Conditions
- Once accepted, you will be asked to enter three additional security questions. These will be used in the event that you wish to reset a forgotten password
- Once complete, you will be able to create your own password



USER REGISTRATION



USER REGISTRATION



Sign out

Terms and Conditions

Account Access Terms

Great Money Secured Funding Pty Ltd ACN 665 809 218

Great Money Pty Ltd ACN 654 744 715 (credit representative 547737)

These terms and conditions govern how you can access your account. A reference to 'we/us/our' in these terms and conditions includes any third party providing the Access Methods. A reference to 'you/your' includes all account holders.

General

1. ePayments Code

We will use reasonable endeavours to comply with the ePayments Code when our dealings with you fall under that code.

2. How you can access your account

2.1 We may from time to time offer you access to your account by the following access methods:

- (a) internet (including through the use of an app); and
- (b) BPAY®.

These are known as 'Access Methods'. Some or all of the Access Methods may not always be available. You can contact us to check their availability.

2.2 We may tell you how to use the Access Methods from time to time.

2.3 The Access Methods may be subject to fees contained in your credit contract, or restrictions, such as daily transaction limits set by us.

2.4 When you use the Access Methods, merchants and other institutions may charge additional fees and may impose additional obligations or restrictions (for example, minimum spend rules).

2.5 We may provide you with Access Codes, including a personal identification number (PIN), user ID or password, to access the Access Methods. We

☒ I accept these Terms and Conditions

USER REGISTRATION

[Sign out](#)

Security Questions

These are not optional. Please provide answers to the 3 questions shown.
Of these, 1 entry (marked *) has a fixed/mandatory question while the other 2 entries provide a choice of question.
Please choose a different security question for each of the entries below.

Question 1: * What is your mother's maiden name?

Answer 1:

Question 2:

* Required.

Answer 2:

Question 3:

* Required.

Answer 3:

 Save Changes

USER REGISTRATION



[Accounts](#) [Contact us](#) [Manage](#) [Sign out](#)

Almost there. Lets create a new password

To complete your registration, please create a new password below:

New password



Confirm new password

i Please make sure the new password contains:

- * At least 8 characters
- * At least one upper case character
- * At least one lower case character
- * At least one number
- * At least one special character
- * No spaces


Create Password >

USER LOGIN


- Once you are setup, you can access your account at any time at: www.greatmoney.com.au
- Click on the Login tab at the top right of the page and click on the Customer Login button
- Login using you User Number and the Password
- Click the link to reset the Password or recover the User Number
- For further assistance click Contact Us in the menu ribbon







USER LOGIN

Contact us

Please login to continue







☐ Show my password

Login

[Forgot your account details?](#)

[New to Borrower XCHANGE? Click \[here\]\(#\) to Register](#)

YOUR ACCOUNTS

- You will be taken to a page that lists all your accounts
- Click on an account to view and manage that account

The screenshot displays the 'Your Accounts' section of the Great Money app. At the top, a dark blue navigation bar contains the 'GREAT MONEY' logo on the left and links for 'Accounts', 'Contact us', 'Manage', and 'Sign out' on the right. Below the navigation bar, the 'Your Accounts' title is centered. Two account cards are listed:

- Account 1:** Account number 533595. It includes a link to 'Give your account a nick name'. The account name is 'Great Money Home Loan Variable - PI'. The address is 'SYDNEY CITY NSW 2000 AUSTRALIA'. The balance is \$1,000,000.00.
- Account 2:** Account number 533596. It includes a link to 'Give your account a nick name'. The account name is 'Great Money Offset (Linked account 533595)'. The balance is \$0.00.

Each account card has a teal button with the word 'BALANCE' and a right-pointing arrow next to the balance amount.

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TRANSACTIONS

- The Transactions Tab shows all of the transactions that have been processed on your account
- You can export the transactions as a CSV file, which can be viewed as text or in Excel
- You can also filter the transactions that you wish to export

The screenshot displays the 'Your Accounts' section of the Great Money web application. The account number 533595 is shown, along with the account name 'Great Money Home Loan Variable - PI' and a balance of \$1,000,000.00. The 'Transactions' tab is selected, showing a table with one transaction: a loan advance of \$1,000,000.00 on 03-Sep-2024. An 'Export to csv file' button is visible next to the table.

Date	Description	Amount	Balance
03-Sep-2024	Loan Advance	\$1,000,000.00	\$1,000,000.00

STATEMENTS

- The Statements Tab provides access to all of your statements
- You will receive an email notifying you that a new statement has been added to your account
- Statements can be downloaded and opened as PDFs

The screenshot displays the Great Money app interface. At the top, a dark blue header contains the Great Money logo on the left and navigation links for Accounts, Contact us, Manage, and Sign out on the right. Below the header, the 'Your Accounts' section is visible. It features a card for account 533595, identified as 'Great Money Home Loan Variable - PI', with a balance of \$1,000,000.00. Below this card, a horizontal menu allows switching between Transactions, Statements (which is currently selected), Transfers, Securities, and Account Details. Under the 'Statements' tab, a table with columns 'Issued Date' and 'Statement' is shown, but it contains the message 'No statements are available'.

Change app v: 8.1.1.45

TRANSFER

- The transfers Tab allows you to transfer funds between your accounts
- It also allows you to transfer funds to your bank account (Re-Draw)

The screenshot displays the 'Great Money' app interface. At the top, a dark blue header contains the 'GREAT MONEY' logo on the left and navigation links for 'Accounts', 'Contact us', 'Manage', and 'Sign out' on the right. Below the header, the main content area is titled 'Your Accounts' and shows account details for '533595' (Great Money Home Loan Variable - PI) with a balance of '\$1,000,000.00'. A tabbed interface below this shows 'Transactions', 'Statements', 'Transfers' (selected), 'Securities', and 'Account Details'. The 'Transfers' tab contains a form with the following fields: 'Transfer type' (with 'Internal Transfer' and 'Redraw' buttons), 'Transfer from' (a dropdown menu), 'Description' (a text input field), 'Transfer to' (a dropdown menu), 'Amount' (a text input field with a dollar sign icon), and 'Transfer Date' (with 'Today' and 'On Date' buttons). To the right of the 'Amount' field, it says 'Available funds: \$0.00'. At the bottom right of the form are 'Confirm Transfer' and 'Reset' buttons. In the bottom left corner, there is a small version number 'vChange app v: 8.1.1.45'.

SECURITIES

- The Securities Tab shows all of the securities that are connected to your account

The screenshot displays the Great Money app interface. At the top, a dark blue header bar contains the Great Money logo on the left and navigation links for 'Accounts', 'Contact us', 'Manage', and 'Sign out' on the right. Below the header, the main content area is titled 'Your Accounts'. It features a card for account '533595', identified as 'Great Money Home Loan Variable - PI', with a balance of '\$1,000,000.00'. A horizontal menu below the card includes 'Transactions', 'Statements', 'Transfers', 'Securities' (which is highlighted in blue), and 'Account Details'. Under the 'Securities' tab, a 'Property' section is visible, showing a redacted address followed by 'SYDNEY CITY NSW 2000 AUSTRALIA'. In the bottom left corner, the text 'Chango app v. 0.1.1-15' is visible.

ACCOUNT DETAILS

- View the details of your account
- Add a nickname
- BPAY reference for additional payments
- View of previous EOFY and current interest charges

The screenshot shows the 'Your Accounts' section for account 533595, 'Great Money Home Loan Variable - PI'. The balance is \$1,000,000.00. The 'Account Details' tab is selected, showing fields for Account Name, Borrower, Approved Loan Amount, Linked Offset Account ID, Nickname, Remaining Term, and various payment details like interest rate, maturity date, and next payment date.

Great Money

Accounts Contact us Manage Sign out

Your Accounts 533595 **BALANCE** \$1,000,000.00

Great Money Home Loan Variable - PI

Transactions Statements Transfers Securities **Account Details**

Account

Account Name	Great Money Home Loan Variable - PI	Nickname	(none)
Borrower	[REDACTED]		
Approved Loan Amount	\$1,000,000.00	Remaining Term	360 Months
Linked Offset Account ID	533596		

Details

Current Outstanding Balance	\$1,000,000.00	Interest Rate	6.35%
Settlement Date	03-Sep-2024	Maturity date	03-Sep-2054
Next Payment Date	01-Oct-2024	Next Direct Debit Payment Amount	\$6,222.36
Next Minimum Amount (Contractual Payment)	\$6,222.36	Direct Debit Frequency	End of Month
Direct Debit Active	Yes	Direct Debit Nominated Account	BSB: [REDACTED] Acc: [REDACTED]

Payment amounts quoted exclude any fees payable.



MANAGE YOUR ACCOUNT

- View and manage future payments setup in the Transfers Tab
- The Your Details tab outlines the following information:
 - Name
 - Password
 - Mobile
 - Email
 - Residential Address
 - Mailing Address
- Changes to your email address and password can be made in the Your Details tab



MANAGE YOUR ACCOUNT

 Accounts  Contact us  Manage  Sign out

 Future payments
 Your details

General enquiry ▾



 Accounts  Contact us  Manage  Sign out

Your Details

Name	<input type="text"/>	
Password	<input type="password"/>	
Mobile	<input type="text"/>	
Email	<input type="text"/>	
Addresses		
Residential	<input type="text"/>	
Mailing	<input type="text"/>	

Change app to 5.1.1.00

CONTACT US

- Send questions or comments
- Add an attachment

The screenshot shows the 'Contact us' form within the GREAT MONEY app. The app's header is dark blue with the 'GREAT MONEY' logo on the left and navigation links for 'Accounts', 'Contact us', 'Manage', and 'Sign out' on the right. The form itself is titled 'Contact us' in blue text. It contains several fields: a dropdown menu for 'What is your query about?' with 'General enquiry' selected; a toggle switch for 'CC email?'; a text input field for 'Your subject' with the placeholder 'Type your message subject here...'; a larger text area for 'Your message' with the placeholder 'Type your message here; please type in at least 10 characters...'; and another toggle switch for 'Add attachment?'. At the bottom of the form is a blue 'Send message' button with an envelope icon. Below the button, a red italicized note reads: 'Please complete the entries on the form, then click 'Send message''. The bottom left corner of the app interface shows the version 'vChange app v: 6.1.1.05'.

What is your query about?
General enquiry

CC email?

Your subject
Type your message subject here...

Your message
Type your message here; please type in at least 10 characters...


Add attachment?


Send message


Please complete the entries on the form, then click 'Send message'


vChange app v: 6.1.1.05



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